



Borough of Tamworth

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## HEALTH AND WELLBEING SCRUTINY COMMITTEE

30 November 2020

Dear Councillor

A Meeting of the Health and Wellbeing Scrutiny Committee will be held in **Online Meeting on Tuesday, 8th December, 2020 at 6.00 pm**. Members of the Committee are requested to attend.

Yours faithfully

A handwritten signature in black ink, appearing to be 'AOS', followed by a long horizontal line extending to the right.

Chief Executive

### A G E N D A

### NON CONFIDENTIAL

- 1 Apologies for Absence
- 2 Minutes of the Previous Meeting (Pages 5 - 14)
- 3 Declarations of Interest

*To receive any declarations of Members' interests (personal and/or personal and prejudicial) in any matters which are to be considered at this meeting.*

*When Members are declaring a personal interest or personal and prejudicial interest in respect of which they have dispensation, they should specify the nature of such interest. Members should leave the room if they have a personal and prejudicial interest in respect of which they do not have a dispensation.*

**4 Update from the Chair**

**5 Safeguarding Children and Adults at Risk of Abuse and Neglect (Pages 15 - 24)**

*(Report of the Portfolio Holder for Regulatory and Community Safety)*

**6 Responses to Reports of the Health & Wellbeing Scrutiny Committee**

*(Update on responses to the Reports of the Health & Wellbeing Scrutiny Committee)*

**7 Update on health related matters considered by Staffordshire County Council (Pages 25 - 26)**

*(To receive the Healthy Staffordshire Select Committee update from the meeting on 26<sup>th</sup> October 2020 and an update from County Councillor T Clements)*

**8 Interim Update on Working Group on Young People**

*(Update from the Vice-Chair on the working group on Young People)*

**9 Forward Plan**

*Please see the link to the Forward Plan:*

<http://democracy.tamworth.gov.uk/mgListPlans.aspx?RPId=120&RD=0&bcr=1>

**10 Health & Wellbeing Scrutiny Work Plan - 2020/21 (Pages 27 - 28)**

*To consider items for 2020/2021 Health & Wellbeing Scrutiny Committee Work Plan*

*If you have any particular access requirements when attending the meeting, please contact Democratic Services on 01827 709267 or e-mail [democratic-services@tamworth.gov.uk](mailto:democratic-services@tamworth.gov.uk). We can then endeavour to ensure that any particular requirements you may have are catered for.*

### **Filming of Meetings**

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*If a member of the public is particularly concerned about accidental filming, please consider the location of any cameras when selecting a seat.*

### **FAQs**

*For further information about the Council's Committee arrangements please see the FAQ page [here](#)*

To Councillors: R Ford, P Brindley, D Box, J Faulkner, M J Greatorex, M Oates, S People, S Pritchard, R Rogers and County Councillor T Clements

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**MINUTES OF A MEETING OF THE  
HEALTH AND WELLBEING SCRUTINY  
COMMITTEE  
HELD ON 20th OCTOBER 2020**

PRESENT: Councillor R Ford (Chair), Councillors P Brindley, D Box, J Faulkner, M J Greatorex, M Oates, S Peple, R Rogers and A Farrell

The following guests were in attendance: Ms Nicky Harkness, Managing Director (South East Locality) CCG, Mr Lee Squire, Associate Director of Commissioning, Staffordshire CCGs, Dr Shammy Noor, Chair South East Staffordshire and Seisdon CCG and Mr Duncan Bedford (Managing Director, University Hospitals of Derby and Burton NHS Foundation Trust)

The following officers were present: Rob Barnes (Executive Director Communities), Joanne Sands (Assistant Director Partnerships), Sue Phipps (Strategic Housing Manager), Jo Hutchison (Democratic Services, Scrutiny and Elections Officer) and Jodie Small (Legal, Democratic and Corporate Support Assistant)

Apologies received from: Councillor(s) S Pritchard and County Councillor T Clements

**20 MINUTES OF THE PREVIOUS MEETING**

The Minutes of the previous Health & Wellbeing Scrutiny Committee held on 24<sup>th</sup> September 2020 were approved as a true record.

*(Moved by Councillor S Peple and seconded by Councillor P Brindley)*

**21 DECLARATIONS OF INTEREST**

There were no declarations of interest.

**22 UPDATE FROM THE CHAIR**

The Chair updated the Committee on the fact that Staffordshire remained at the medium alert level of the three tiered alert levels, which would be reviewed on 27<sup>th</sup> October 2020.

**23 CLINICAL COMMISSIONING GROUPS UPDATE ON THE IMPACT OF COVID-19 AND ON WINTER PREPAREDNESS**

The Chair welcomed the representatives from the local Clinical Commissioning Groups (CCGs); Ms Nicky Harkness, Managing Director (South East Locality), Mr Lee Squire, Associate Director of Commissioning and Dr Shammy Noor, Chair South East Staffordshire and Seisdon CCG to the meeting to provide an update on the impact of COVID-19 on planned care, including operation waiting lists and outpatient appointments, cancer treatments (screening, waiting lists and diagnosis) and a brief overview of winter preparedness / plans.

Dr Shammy Noor reported that at the start of the COVID-19 pandemic the CCGs were directed to free up the maximum possible inpatient and critical care capacity, including the postponement of elective procedures for three months, however other emergency and clinically urgent care should continue, as well as the preparation of large numbers of inpatients requiring respiratory care and the redeployment of staff as required. It was reported that this was an unprecedented situation, with no modern comparisons.

As a result of the required prioritisations leading to the suspension of non urgent procedures, there had been an increase in the number of people waiting for planned care procedures, including an increase in the number of patients waiting over 52 weeks to be seen form referral. Additionally there had been a reduction in the number of people being referred in to secondary care from GPs, which reflected a combination of patients' fears about COVID-19 and a reduction in outpatient appointments. The performance within Staffordshire reflected the national position with over 2 million patients on waiting lists.

Following the initial COVID-19 impacts, both the University Hospitals of Birmingham (UHB) NHS Foundation Trust and the University Hospitals of Derby and Burton (UHDB) NHS Foundation Trust had provided the CCG with prioritisation plans which included elective surgery being scheduled where possible in COVID free elective centres for UHB, and for the continued prioritisation of cancer care and urgent/ emergency care and prioritising patients according to clinical need for UHDB.

Mr Lee Squire updated the Committee on the current position in the South East Locality of Staffordshire. In July 2020 there was further national direction from NHS England to bring services back to more normal levels and to prepare for winter demand pressures. This involved working collaboratively and utilising digital technology where possible. In terms of the waiting lists in the South east Locality for both UHDB and UHB the trends were similar and this local performance was also reported to be similar to national performance. Patients were reviewed on clinical priorities and called in for treatment according to these.

In terms of cancer services during COVID-19, at UHB these were relocated to Solihull Hospital, and at UHDB the Nuffield centre in Derby was utilised. It was reported that none COVID-19 related patient levels were starting to recover to pre-COVID-19 level, and that 100% of patients' urgent cancer referrals were seen in the 2 week target period.

Mrs Nicola Harkness provided an update on winter plans including the national priorities:

- Accelerating the return of routine services before winter, including achievement of business as usual activity by October 2020 and the acceleration of cancer, diagnostics, outpatients activity, primary care and enhanced support for care homes;
- Preparation for winter including delivery of NHS 111 First and ensuring the national discharge pathways were followed to help patients return home from hospital.

In terms of areas of focus these included:

- Increasing primary care capacity
- Delivery of the extended flu vaccine programme
- Managing acute capacity and flow, including looking at community provision as well as NHS 111 First
- Discharge Planning to ensure that there is wrap around support services available when patients are ready to be discharged.

It was reported that one of the key positives which had resulted from the response to COVID-19 was the collaborative working which had developed and which would continue.

The Committee sought and received clarifications from the CCG representatives on the following:

- Whether given the social distancing rules in place, there was expected to be a lower level of instances of flu this winter. It was reported that the evidence from Australia was that their flu season had been significantly delayed, however, this may not be the case in the UK, and whilst social distancing measures were in place in the UK the instances of COVID-19 were continuing to rise.
- How the death rate from COVID-19 in this second wave, compared to that at the start of the pandemic in March / April. It was reported that whilst the death rate was significantly lower in this second wave that would be impacted by the increased availability of testing, which had not existed at the start of the pandemic. Furthermore, the death rate was now reported to be creeping up, and therefore it was too early to make any judgement in this regard.
- How COVID-19 had impacted on the funding of NHS trusts. It was reported that all budgets were being set centrally and the allocation was based on previous years and on demand from modelling. It was expected that the position would be clearer in February 2021.
- Whether there was a staffing problem to manage and what contingency plans were in place to address this. It was reported that staff in the NHS had worked above and beyond and mental health and wellbeing plans had been put in place.
- How both patients and clinicians had responded to the digitalisation of service delivery. It was reported that patients had responded very positively to digital delivery and there had been little resistance. One area

to continue to keep under review was to ensure the effectiveness of this when used with patients, and what was appropriate to do digitally and when face to face consultations were necessary.

- Whether the correct balance had been struck between managing the COVID-19 pandemic and the ongoing service delivery for other health conditions. It was reported that whilst the guidance had been clear that urgent service delivery would continue the data showed that there had initially been a reduction in cancer referrals, however this had been short lived and had been reversed. Furthermore, decisions and choices had been predicated on models and predictions available at that time and that in this second wave there would be further information to use.
- How the prioritisation process worked for more routine treatment. It was reported that there was a national prioritisation process which was clinically led.

The Committee thanked Mrs Nicola Harkness, Mr Lee Squire and Dr Shammy Noor for their attendance and presentation and asked that the Committee's thanks to all their staff for their work be passed on.

The representatives then left the meeting.

## **24 UNIVERSITY HOSPITALS OF DERBY AND BURTON NHS FOUNDATION TRUST UPDATE**

The Chair welcomed the representative from the University Hospitals of Burton and Derby NHS Foundation Trust, Mr Duncan Bedford, Managing Director, to the meeting to provide an update on managing the COVID-19 response, UHDB Strategy and on the Sir Robert peel Community Hospital.

Mr Duncan Bedford reported that at the start of the first wave of COVID-19 there had been significant uncertainty and the modelling showed that in certain scenarios there could be difficulties. In response, intensive care capacity was increased, emergency surgery continued, staff were concentrated on the acute sites in Burton and Derby. In addition paediatric services were temporarily consolidated in Derby, the maternity unit at the Samuel Johnson hospital was temporarily closed, however the minor injuries units at the Sir Robert Peel and Samuel Johnson hospitals continued.

In terms of cancer referrals these had initially reduced, however they were now back to approximately pre-COVID-19 levels, and the number of patients waiting had been significantly reduced from the peak seen following the start of the pandemic.

In terms of Accident & Emergency attendances, these had dropped off, however they were now back to near normal levels, and the trust's performance against the four hour performance was below the national standard.

In terms of diagnostic services, waiting times continued to improve, with better systems to manage the increased and enhanced cleaning between cases.

Referral to Treatment Times was also improving but remained a significant challenge.

It was reported that new coronavirus cases nationally had been rising since July and the incident command structure had been fully re-established to maintain command and control. Planning continued for recovery and those plans would be robustly monitored within the governance structures.

Mr Bedford provided an overview of the trust's strategy "Exceptional Care Together" in terms of how the trust intended to work with partners to improve the health and wellbeing of those within the communities served. This strategy and the ambitions set had been consulted on and would be supported by enabling strategies for each clinical area. To deliver on this there was a recognition that there would be more collaborative working to provide the best care possible and to understand the health needs of the population.

An update was provided on the Sir Robert Peel Hospital and the services which were provided there, in terms of outpatient clinics and inpatient care where one ward had been newly refurbished and where patients were supported in their rehabilitation, as well as diagnostic and endoscopy services and day surgery. In terms of the attendances at the minor injury unit, the drop off during COVID-19 had not yet recovered in line with accident and emergency attendances.

In terms of the delivery of new services from the Sir Robert Peel these had not materialised as quickly as expected due to COVID-19, however there had been good work in frailty pathway, as well as increased service provision in phlebotomy and dermatology.

The Committee sought and received clarifications in the following areas:

- The testing of staff, where it was reported that UHDB had participated in a pilot where all staff were tested, with all tests now returning promptly within the expected 24 hours.
- How the trust determines which services are provided locally. It was reported that work continued to assess the health care needs of the population locally to ensure the best local service delivery. In particular there was a focus on delivering diagnostic testing as locally as possible, and the work continued to inform the decision making in this regard.
- The reasons for the drop in attendances at the minor injuries unit, which it was reported could be as a result of the public trying not to burden the NHS, however, presentations at minor injury units, as opposed to at acute hospitals could be beneficial.
- The extent of the partnership working undertaken to support the Tamworth community who utilised various health services from various different hospital trusts located within and outside Staffordshire. It was reported that the trust worked hard to deliver its services well.

The Committee thanked Mr Duncan Bedford for his attendance and presentation and asked that the Committee's thanks to all the trust's staff for their work be passed on.

Mr Bedford then left the meeting.

## 25 CONSIDERATION OF DRAFT HOUSING STRATEGY

The Chair welcomed the executive Director, Communities, Mr Rob Barnes, the Assistant Director Partnerships, Ms Jo Sands and the Strategic Housing Manager, Ms Sue Phipps to the meeting to present the Draft Housing Strategy report.

The Assistant Director Partnerships introduced the report which attached the draft Housing Strategy for this committee's consideration prior to submission to Cabinet. It was reported that whilst there was no statutory duty to produce a Housing Strategy, doing so would inform the Council's role in increasing housing supply, place shaping and promoting the role of housing in the creation of safe, thriving and sustainable communities and supporting economic growth. The Assistant Director highlighted the key priorities.

The Committee sought and received clarification in the following areas:

- Whether a more meaningful definition of affordable homes could be established. It was reported that this was part of planning process and would require the involvement of that team.
- Whether there were any actions which could be taken to close the gap between targeted housing completions and the delivery. It was reported that there were activities ongoing in many areas to support delivery including acquiring new stock and attracting developers and providers into the Borough, and that the Council was using the tools available to it to close the gap.
- Whether the action plan list of four wards for targeted support reflected all relevant wards, given that the evidence base demonstrated there were additional wards with high levels of need, including Glascote and Stonydelph.

Councillor D Box left the meeting at 8.15pm.

The Committee **resolved** that

1. it recommend to Cabinet that the Contents and proposed actions contained within the draft Housing Strategy be endorsed and could go on to become the final strategy with the amendment that Stonydelph and Glascote are included as areas where funding/support should be focussed as they contain areas which have historically had high deprivation; and

*(Moved by Councillor by Councillor Richard Ford and seconded by Councillor Sheree People)*

2. The completed Housing Strategy be taken to Cabinet for approval.

*(Moved by Councillor Richard Ford and seconded by Councillor Roy Rogers)*

**Resolved** that the meeting be extended beyond 8.30pm following a motion under schedule 1 Rule 9.1.13 of the Constitution.

*(Moved by Councillor R Ford and seconded by Councillor S Peuple)*

## **26 CONSIDERATION OF THE HOMELESSNESS STRATEGY**

Members of the Committee were invited to provide any observations by email to the Chair on the Homelessness Strategy, which had been the subject of a report and presentation at the September committee meeting, following which the Chair would seek to raise these with Cabinet.

## **27 UPDATE ON HEALTH RELATED MATTERS CONSIDERED BY STAFFORDSHIRE COUNTY COUNCIL**

There was no further update, however the Chair reported that the next Healthy Staffordshire Select Committee meeting would be held on 26<sup>th</sup> October 2020.

## **28 UPDATE ON WORKING GROUP FOR YOUNG PEOPLE**

The Chair invited the Vice-Chair and the other members of the Young People Working Group to provide the Committee with a brief update.

The Vice-Chair reported that the working group comprising himself, Councillor M Greatorex and Councillor S Peuple had met the previous week to agree their objectives and this had resulted in the group focussing on young people between the ages of 11 and 18 years old. The group had started engagement with wider stakeholders and had undertaken some initial consultation with young people to understand their views of what impact COVID-19 had on them. The working group had decided that they would aim to complete their work on this initial phase within 3 months.

It was agreed that an interim working group update would be provided to the Committee at its next meeting on 8<sup>th</sup> December, with a view to completing their review and presenting a report to the 26<sup>th</sup> January 2021 meeting.

## **29 FORWARD PLAN**

No items from the Forward Plan were identified for the Committee's consideration at this time.

## **30 HEALTH & WELLBEING SCRUTINY WORK PLAN**

The Committee agreed that the planned meeting on 24<sup>th</sup> February 2021, be moved to 17<sup>th</sup> March 2021 and that an additional meeting to consider the second annual safeguarding update be added to the calendar of meetings in April 2021.

The Committee agreed to update the work plan as set out below:

### **Health and Wellbeing Scrutiny Work Plan**

<b>Work Plan 2020 - 2021</b>	
<b>DATE</b>	<b>SUBJECT</b>
<b>Each meeting</b>	Update on Staffordshire County Council matters
<b>Ongoing</b>	Together We're Better / STP - brief update post close of initial consultation (end date of initial consultation is 25 August 2019)
<b>Ongoing</b>	Working group updates
<b>8<sup>th</sup> December 2020</b>	Interim update from Working Group on Young People (PB, SP & MG)
<b>8<sup>th</sup> December 2020</b>	Safeguarding update (1) (Councillor Doyle to attend and Officers)
<b>Ongoing</b>	Children's wellbeing, including education and mental health issues / anxiety
<b>26<sup>th</sup> January 2021</b>	Young People Working Group Report (PB, SP, MG)
<b>21<sup>st</sup> April 2021</b>	Safeguarding update (2) (Councillor Doyle to attend and Officers)
<b>TBC</b>	Food vulnerability and Healthy Eating
<b>TBC</b>	Physical wellbeing
<b>TBC</b>	Mental wellbeing – to cover mental health issues in Tamworth as well as loneliness and partnerships
<b>TBC</b>	The Green Agenda, including Air Quality review
<b>TBC</b>	Discharge to Assess and End of Life Care
<b>TBC</b>	Barriers to accessing GP Services in relation to residents with additional needs / Centralisation of some GP Services
<b>TBC 2021</b>	Update on Young People – SCYVS representative to be invited

<b>Upcoming Health and Wellbeing Scrutiny Committee Meetings</b>
<ul style="list-style-type: none"> <li>• 8<sup>th</sup> December 2020</li> <li>• 26<sup>th</sup> January 2021</li> </ul>

- 17<sup>th</sup> March 2021
- 21<sup>st</sup> April 2021

**Upcoming Relevant County Council Meetings**

**Healthy Staffordshire Select Committee**

- 26<sup>th</sup> October 2020
- 30<sup>th</sup> November 2020
- 1<sup>st</sup> February 2021
- 16<sup>th</sup> March 2021

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Chair

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## HEALTH AND WELLBEING SCRUTINY COMMITTEE

TUESDAY, 8 DECEMBER 2020

### REPORT OF THE PORTFOLIO HOLDER FOR REGULATORY AND COMMUNITY SAFETY

#### SAFEGUARDING CHILDREN AND ADULTS AT RISK OF ABUSE REPORT

#### EXEMPT INFORMATION

None

#### PURPOSE

The purpose of the report is to provide a biannual safeguarding update to the Health and Wellbeing Scrutiny Committee.

#### RECOMMENDATIONS

**That members:**

**Review the report and raise any questions in relation to the content with the Assistant Director – Partnerships in collaboration with the Portfolio Holder for Communities and Public Health, and thereafter endorse.**

#### EXECUTIVE SUMMARY

Tamworth Borough Council has a legal responsibility to safeguard children and adults with care and support needs from abuse and neglect. The safeguarding children and adults at risk of abuse and neglect policy and procedure provides a framework for safeguarding, and demonstrates the council's commitment to safeguard children and adults at risk.

Safeguarding is integrated into the day-to-day operations of the council. The council responds to all safeguarding concerns raised in line with the safeguarding procedure. Reporting of concerns is fundamental in ensuring that children and adults at risk receive the necessary support to safeguard and promote their welfare.

The following information provides an overview of the number of safeguarding referrals received and an update on the safeguarding work that has taken place since the last update provided to the Committee on the 02<sup>nd</sup> April 2020.

The service area has continued to operate throughout the Covid 19 pandemic. Safeguarding and vulnerability meetings that would have normally taken place face-to-face are now held remotely, either via Microsoft Teams or by telephone conferencing. The Partnership Vulnerability Officer has been a point of contact, for not only Tamworth Borough Council staff, but also statutory and voluntary sector colleagues requiring support in relation to safeguarding and vulnerability within the community.

### **Safeguarding Statistics**

The number of safeguarding concerns referred via the council's safeguarding reporting procedure for the date period 1<sup>st</sup> April 2020 to 30<sup>th</sup> September 2020:

Children referrals 17 referrals

Adult referrals 20 referrals

Referrals continue to be received from a wide range of council staff including, customer service officers, housing solutions officers, tenancy sustainment officers, sheltered housing managers and private sector housing officers.

A quarterly overview of safeguarding referrals is attached at Appendix 1.

### **Stoke-on-Trent and Staffordshire Safeguarding Children Board (SSSCB)**

The [SSSCB website](#) has now been updated. The website provides comprehensive information on safeguarding children. Staff and members can access information to help support them when working with families and children. The website also provides safeguarding practice guidance and core procedures. The website learning zone provides information on training that staff and members can access. Communication from SSSCB with district/borough councils will be via the District Partnerships Subgroup.

### **SSSCB Training, Practice and Development Group**

The training group meet virtually on 9<sup>th</sup> September with the Partnership Vulnerability Officer in attendance. The new user friendly training website has been launched with courses currently being delivered virtually. District/borough councils no longer make a financial contribution to the SSSCB and therefore will now have to pay for the cost of staff accessing SSSCB training courses. The Assistant Director for Partnerships has reviewed the safeguarding budget and going forward additional training costs will be met from the existing budget.

### **Staffordshire and Stoke –on-Trent Adult Safeguarding Partnership Board (SSASPB)**

The peer-to-peer audit workshop has now been rescheduled and will take place on Friday 27<sup>th</sup> November via Microsoft Teams.

This audit workshop session will provide an opportunity to review the tier 2 audits that were completed in February 2019. The aim of the workshop is to review a section of

the audit in more detail in small multi-agency groups. Organisations will be required to provide evidence of compliance around service standard 3 – policy and procedure. The audit will also provide an opportunity for learning and sharing of good practice across organisations. The audit will also highlight any areas that require improvement going forward.

### **District Partnerships Subgroup**

The Community Partnership Manager and the Partnership Vulnerability Officer continue to attend virtual meetings of the district partnership subgroup. The meeting provides an opportunity to share good practice across the eight districts and discuss emerging themes around safeguarding and community safety. The recent *Football is Coming Home* ‘show domestic abuse the red card’ campaign launched in June across a number of the boroughs/districts, is an example of districts worker together to pool resources and expertise to deliver a consistent message in relation to domestic abuse across Staffordshire.

### **Safeguarding Training**

A new safeguarding training recording process has been agreed, and staff roles that require additional levels of safeguarding training are currently being identified.

A significant amount of work has gone into the development of two introduction to safeguarding eLearning modules for staff and members. The modules will cover safeguarding children and safeguarding adults at risk, and are underpinned by the Tamworth Borough Council safeguarding policy and procedure. Modules are near completion with a view to launching them on the Astute learning platform by the end of October.

The partnership team are currently reviewing the delivery of taxi driver training in light of Statutory Taxi & Private Hire Vehicle Standards published by Department for Transport July 2020. During the Covid 19 pandemic, and to date, all face-to-face training sessions have been put on hold. The partnership team are exploring other training methods to deliver the sessions.

### **Safeguarding Champions**

The Partnership Vulnerability Officer is currently exploring the additional training that safeguarding champions will undertake and how this will be facilitated.

### **Multi Agency Child Exploitation Panel (MACE)**

Multi Agency Child Exploitation Panel formerly known as Vulnerable Adolescent Multi-agency Panels (VAMAP).MACE will be the forum for safeguarding children at risk of exploitation within a partnership arena.

MACE meetings take place bi-monthly and are currently being held virtually. The Partnership team, along with colleagues from Staffordshire County Council children team are currently exploring how to link young people who are potentially at risk of

becoming involved in criminal activity into positive diversionary activities.

### **Tamworth Vulnerability Partnership (TVP)**

The Partnership Vulnerability Officer and Assistant Director for Partnerships are to undertake a piece of work with partners to review the TVP terms of reference. This piece of work was put on hold due to the Corona Virus crisis.

The partnership meeting continues to be well attended by representatives from statutory organisations. The partnership provides a joined-up response to vulnerability within the community and endeavours to provide help at the earliest opportunity to improve outcomes for vulnerable people.

### **Suicide Guidance Procedure**

Assistant Director Partnerships along with the Partnership Vulnerability Officer are to undertake consultation with a number of Heads of Service to agree implementation of this guidance going forward. The guidance and procedure is to help staff when dealing with cases where a person is threatening suicide. The guidance and procedure will be incorporated into the safeguarding policy going forward and appropriate training provided for staff.

### **RESOURCE IMPLICATIONS**

There are no immediate financial implications arising from this report. The cost of training and materials will be met from existing budgets.

### **LEGAL/RISK IMPLICATIONS BACKGROUND**

The Safeguarding Children and Adults at Risk of Abuse and Neglect Policy has been risk assessed and no significant risks exist. From a legal perspective the authority is meeting its expectations and requirements in relation to vulnerable children and adults at risk.

### **SUSTAINABILITY IMPLICATIONS**

The policy and staff in this important service will continue to operate locally and in conjunction with partners to sustain the levels of support, training and guidance required.

### **BACKGROUND INFORMATION**

Tamworth Borough Council has both a legal and moral duty to protect children and adults at risk from harm and abuse. The Children Act 1989 and 2004 along with the associated government statutory guidance sets out our legal responsibilities for protecting children. The Care Act 2014 along with associated statutory guidance recognises and reinforces that organisations make a significant contribution to adult safeguarding.

## **REPORT AUTHOR**

Stephanie Ivey  
Partnership Vulnerability Officer

## **LIST OF BACKGROUND PAPERS**

[Children Act 1989](#)

[Children Act 2004](#)

[Care Act Statutory Guidance](#)

[Statutory Taxi and Private Hire Vehicle Standards](#)

## **APPENDICES**

Appendix 1 Safeguarding referral overview

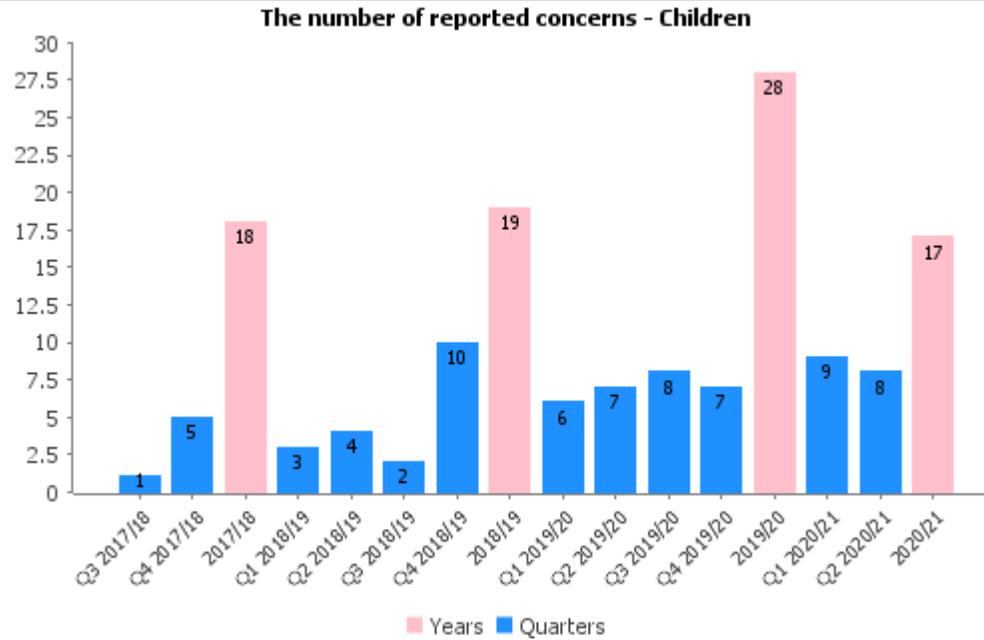
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# Safeguarding Performance Indicators

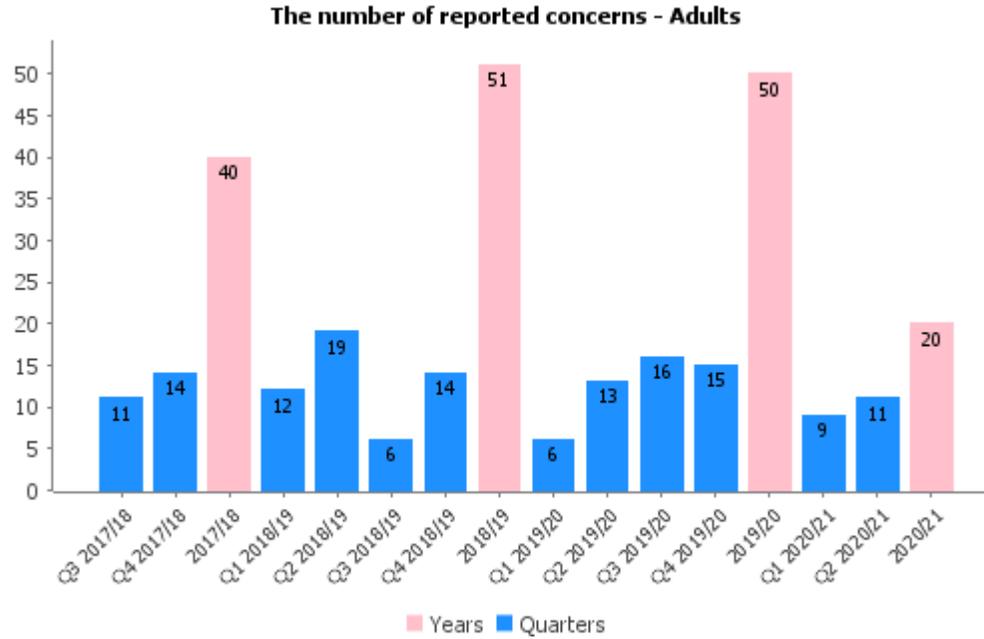
Performance Indicator

Trend Chart

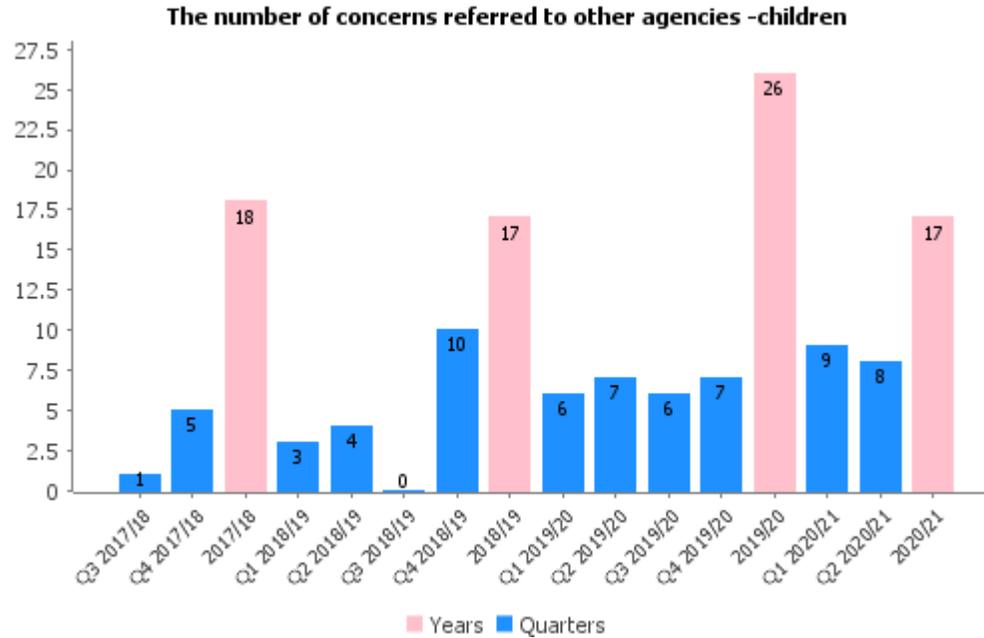
The number of reported concerns - Children



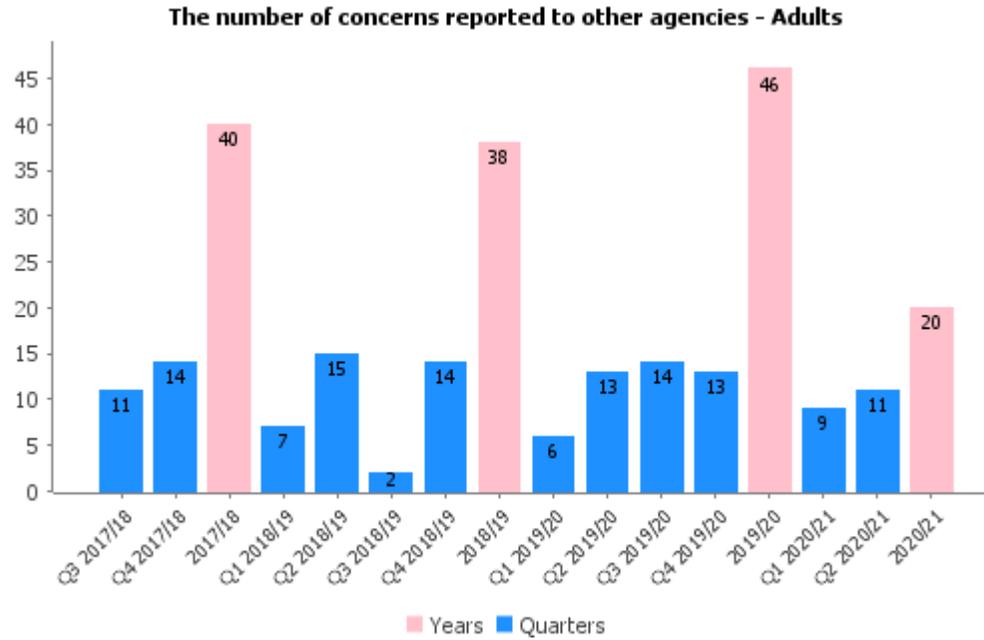
The number of reported concerns - Adults



The number of concerns referred to other agencies - children



The number of concerns reported to other agencies - Adults



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**Healthy Staffordshire Select Committee – Monday 26 October 2020  
District/Borough Digest**

Under the Health Scrutiny Code of Joint Working with District and Borough Councils, Authorities have undertaken to keep relevant Partners informed of their consideration of health matters having regard to the general working principle of co-operation and the need to ensure a co-ordinated Staffordshire approach. Therefore, the following is a summary of the business transacted at the meeting of the Healthy Staffordshire Select Committee held on Monday 26 October 2020 - link to Agenda and reports pack:

<http://moderngov.staffordshire.gov.uk/ieListDocuments.aspx?CId=871&MId=11771&Ver=4>

Agenda Item	District(s)/Borough(s)
<p><b>Adult Learning Disability Community Offer: Update on Learning Disability Services Directly Provided by Staffordshire County Council</b></p> <p>The Committee considered a report of the Cabinet Member for Health, Care and Wellbeing (Staffordshire County Council) giving details of his forthcoming recommendations to Cabinet at their meeting on 18 November 2020 to review their decisions made in 2019 in respect of (i) transition of Greenfield House, Leek and Horninglow Bungalows, Burton-upon-Trent to the independent supported living market; (ii) capital investment for the relocation of directly provided residential care services currently situated at Hawthorne House, Lichfield to the Scotch Orchard site; (iii) capital investment for the relocation of the respite services currently provided at Douglas Road, Newcastle-under-Lyme to Wilmott Drive and; (iv) commissioning of residential replacement care services in Cannock Chase District and East Staffordshire Borough from the independent sector. This was to ensure that they remained appropriate in light of the 2020 Covid-19 pandemic.</p> <p>In addition, he informed them that following the suspension of a review of Specialist Day Care Opportunities in March 2020 owing to the above-mentioned outbreak, it was his intention to recommend Cabinet that the review be restarted, to include:- (i) the current building-based provision; (ii) alternative methods of supporting people in their own homes (eg Outreach and Virtual) which had been developed following the outbreak and need to comply with social distancing guidelines; (iii) staffing and; (iv) the exploration of a business case for development of a Single Integrated Service.</p> <p>In response to a request by the Cabinet Member for their views on the above-mentioned developments/proposals the Committee scrutinised the report, asking questions and seeking clarification where necessary. They expressed support for the changes to Learning Disability Services Directly Provided by the Authority. However, they expressed concern regarding increased costs of developing the Scotch Orchard and Wilmot Drive sites and requested the Cabinet Member provide them with additional information to also include an indication of timescales and confirmation that the Care Quality Commission had given their support to their dual use for Residential Replacement Care and Specialist Day Opportunities.</p>	<p>All Districts and Boroughs</p>

## Covid-19 Changes to Service Delivery

The Committee also considered a report and PowerPoint Presentation from Staffordshire Clinical Commissioning Groups' (CCGs) Accountable Officer updating them on the restoration and recovery of services following the 2020 Covid-19 Pandemic including:- (i) The Impact of the Virus; (ii) Staffordshire and Stoke-on-Trent Restoration and Recovery and Financial Plans; (iii) Key Risks and Challenges; (iv) Temporary Service Changes implemented following the outbreak; (v) Locally Driven Changes; (vi) Communications and Engagement; (vii) Next Steps and; (viii) Updates by specific service areas. Members then scrutinised and held the CCGs to account. In the full and wide-ranging discussion which ensued the Committee emphasised Health's statutory duty to consult on substantial variations in service provision, notwithstanding the implications of the pandemic. They were particularly concerned about the implementation of the extended Flu vaccination programme and any shortages of vaccine with might arise. However, they received assurances that current stocks of vaccine were adequate to meet the needs of Phases 1 (over 65-year olds) and 2 (over 50-year olds) in Staffordshire. However, they undertook to notify the CCGs of any difficulties which arose in this respect, in individual localities going forward. In addition, they encouraged Health to build on the lessons learned so far during the pandemic with regard to mental health services, virtual appointments and engagement with local communities and their representatives. They undertook to encourage local residents to present at GP surgeries in their divisions, as necessary and asked for benchmarking data relating to face to face and virtual appointments by practice so that areas of concern could be scrutinised further. They were re-assured that critical services such as cancer care had successfully been restored and went onto seek clarification of the status of various other local health facilities in the County which had been temporarily closed since the outbreak, highlighting the health inequalities which would have arisen as a result.

All Districts and  
Boroughs

Their next meeting will be held on Monday 30 November 2020 at 10.00 am, Virtual/on-line.

## Health and Wellbeing Scrutiny Work Plan

<b>Work Plan 2020 - 2021</b>	
<b>DATE</b>	<b>SUBJECT</b>
<b>Each meeting</b>	Update on Staffordshire County Council matters
<b>Ongoing</b>	Together We're Better / STP - brief update post close of initial consultation (end date of initial consultation is 25 August 2019)
<b>Ongoing</b>	Working group updates
<b>8<sup>th</sup> December 2020</b>	Interim update from Working Group on Young People (PB, SP & MG)
<b>8<sup>th</sup> December 2020</b>	Safeguarding update (1) (Councillor Doyle to attend and Officers)
<b>Ongoing</b>	Children's wellbeing, including education and mental health issues / anxiety
<b>26<sup>th</sup> January 2021</b>	Young People Working Group Report (PB, SP, MG)
<b>21<sup>st</sup> April 2021</b>	Safeguarding update (2) (Councillor Doyle to attend and Officers)
<b>TBC</b>	Food vulnerability and Healthy Eating
<b>TBC</b>	Physical wellbeing
<b>TBC</b>	Mental wellbeing – to cover mental health issues in Tamworth as well as loneliness and partnerships
<b>TBC</b>	The Green Agenda, including Air Quality review
<b>TBC</b>	Discharge to Assess and End of Life Care
<b>TBC</b>	Barriers to accessing GP Services in relation to residents with additional needs / Centralisation of some GP Services
<b>TBC 2021</b>	Update on Young People – SCYVS representative to be invited

### **Upcoming Health and Wellbeing Scrutiny Committee Meetings**

- 8<sup>th</sup> December 2020

- 26<sup>th</sup> January 2021
- 17<sup>th</sup> March 2021
- 21<sup>st</sup> April 2021

### **Upcoming Relevant County Council Meetings**

#### **Healthy Staffordshire Select Committee**

- 26<sup>th</sup> October 2020
- 30<sup>th</sup> November 2020
- 1<sup>st</sup> February 2021
- 16<sup>th</sup> March 2021